

13th May 2020

Date:

RE; Update on FSM Vouchers

Dear Parents/Carers

We have now been able to access the Edenred voucher system for Free School Meals. This means that all your future vouchers will be sent by them, starting this week. If you have provided the school with an email address, your voucher is sent directly from Edenred by email (please check your junk/spam boxes). Access to the Edenred website to redeem your voucher is available 24 hours a day, 7 days a week; please try and avoid the busy periods from 9:00 to 17:00, you could be waiting in a queue for up to an hour. If we do not have an email address, then the voucher will be sent to school and posted out to you. This may cause a delay in you receiving the funding. However, if you would like to have them sent directly to you please email admin@oakfieldlodge.cheshire.sch.uk with your emaill address details. Going forward, all vouchers will be for a two week period, to the value of £30.

Following Government guidlines, there will be no Free School Meal vouchers provided for the May half term period. Your next set of vouchers will be sent for the fortnight beginning 1st June.

If you have any queries regarding your Free School Meal entitlement, please contact Cheshire East on 0300 123 5012 or freeschoolmeals@cheshireeast.gov.uk
We will endeavour to help, where possible, if you experience difficulties in redeeming these vouchers. Please contact the school office on 01270 685626

Yours sincerely

Sian Nixon

Bursar

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